

Course: Intermediate Level 1

Day 20



When you're traveling, what are the perks you enjoy while staying at a hotel?

Day 20: asking for room service



Dialogue 1:

- When you need a meal

Dialogue 2:

- When you have laundry

Dialogue 3:

- When you need more bathing items

Dialogue 4:

- When you need a newspaper

Dialogue 1: When you need a meal

A: Room service. How may I help you, sir?

B: I'd like to have the continental breakfast, an hour from now.

A: That's fine, sir. You have your choice of juices, drinks, and breads.

B: Yes, I saw that on the menu. I'll have orange juice, lemon tea, and muffins.

A: I see. How would you like your eggs?

B: Scrambled.

A: Done, sir. We'll have your breakfast at your door at eight.



Dialogue 2: When you have laundry

A: Room service.

B: I have some laundry here. What should I do?

A: The housekeeper is going around. She'll probably be there soon.

B: Actually, this laundry is somewhat urgent. I have to go out for an appointment in a few minutes.

A: Oh. Then we'll send someone up quickly to get your laundry.

B: Thank you.

A: How many pieces do you have, sir?

B: Two to have dry-cleaned.

A: All right, sir.



Dialogue 3: When you need more bathing items

A: Am I calling room service?

B: Yes, ma'am. How may I help you?

A: I was wondering if I could have some towels in Room 102.

B: Oh, did we forget to have some ready there?

A: No, no. I just need some more. Two would be fine.

B: All right. We'll have it all set right away.

A: Thank you.



Dialogue 4: When you need a newspaper

A: Good morning. How may I help you?

B: Do you have newspapers available for hotel guests?

A: Yes, in fact, we do. Would you like to have one delivered?

B: Which newspapers do you offer?

A: We have a few local newspapers and the New York Times.

B: Great. I'd like today's copy of the New York Times.

A: We'll take it up to you. I'll put it on the bill.

B: Thanks.



AT YOUR DOOR**LAUNDRY****URGENT****PROBABLY****HOUSEKEEPER**

1. We need a fresh set of towels. Call the _____ to bring some in.
2. I'll make sure the pizza you just ordered is _____ in 30 minutes.
3. This is an _____ request. I need the documents right away.
4. I am still trying to decide whether I would attend the party tomorrow or not. I will _____ go if my sister will come with me.
5. I don't have anything to wear! All my clothes are in the _____ basket.

TASK: You are checked in at the Sofitel Hotel. Call the Room Service and request for the following:

- a bottle of your favorite wine
- fresh set of towels
- a charger for your cell phone

(Your teacher will take on the role of the Room Service clerk)



***Thank you for
today!***

***I'm looking forward to
seeing you again!***