

Course: Intermediate Level 1

Day №4

Have you ever lost your bag before?



What did you do?

Day 04: How to report a lost luggage

Dialogue 1: When you don't know where to get your bags.

Dialogue 2: When your bag is actually safe.

Dialogue 3: When someone else has taken your bag.

Dialogue 4: When your luggage has arrived to another airport.

Dialogue 1: Reporting Lost Luggage

A: Excuse me. may I ask for some help?

B: Sure. What's the problem?

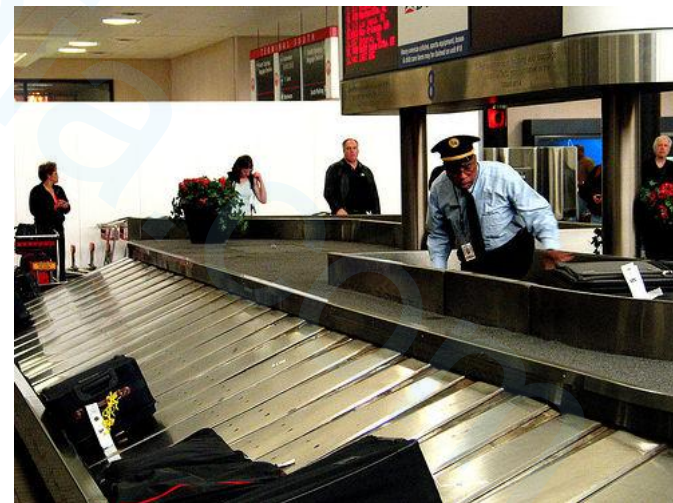
A: My luggage hasn't come in yet, and I don't know what to do.

B: Are you sure? There's some still coming out on the belt.

A: Oh really? I thought it had stopped.

B: No, it paused for just a few seconds.

A: Thank You. I'll go back and check.



Dialogue 2: When you don't know where to get your bags.

A: Where must I go to get my luggage?

B: Look for the sign that says "Baggage Claim".

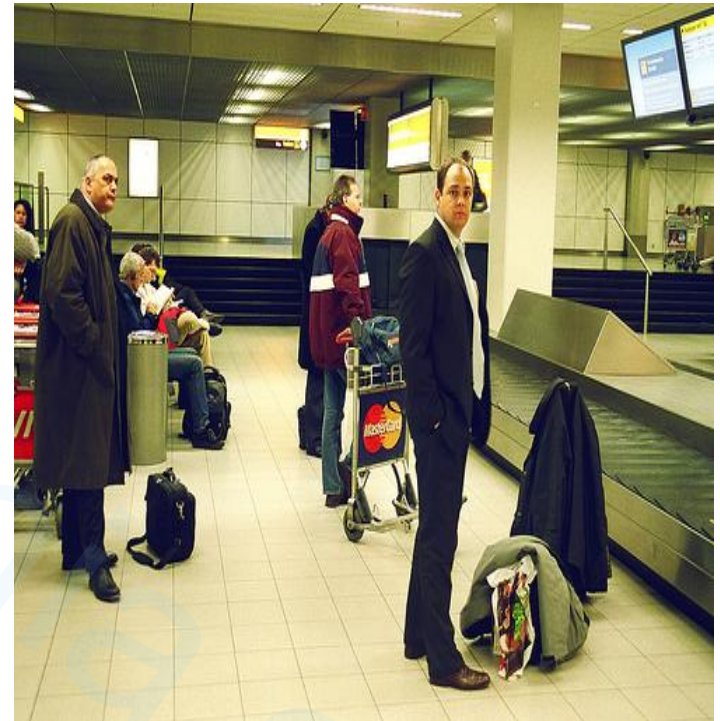
A: I can't see anything from here.

B: Follow me. It's down this hallway.

A: Oh, I see. Is there any other procedure?

B: No. Just take your bags down from the belt, and you're done.

A: Thank you.



Dialogue 3: When your luggage has arrived at another airport

A: Pardon me, but my bags haven't arrived yet.

B: Have you checked the baggage claim?

A: Yes, I waited there for half an hour.

B: Let me check. Do you have your baggage claim tag?

A: Yes. Here. Has my luggage gone somewhere else?

B: I'm afraid so. It's in Detroit

A: Oh, dear! What should I do?

B: We'll get it back to you by tomorrow afternoon.

Please leave your address, and we'll deliver the bags.

A: Thanks. I have important things in them.



Dialogue 4: When someone else has taken your bag

A: How may I help you ma'am?

B: I can't find my bag anywhere!

A: What does it look like?

B: It's a bright yellow suitcase. You can't miss it.

A: Is it the one the man behind you has, by any chance?

B: That's my bag!

A: Go ask him to check if it's his.

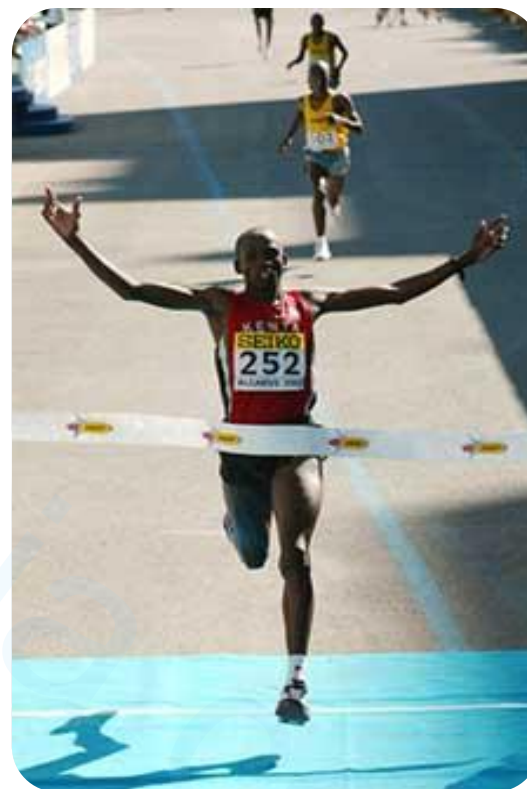
B: I'll do that thanks for telling me.



Practice makes perfect!

Use them into sentences.

baggage	provided
luggage	trusted
garage	ended
garbage	twisted
college	embed
message	arrived



Practice makes perfect!

1. Excuse me.
2. Thank you.
3. Sure.
4. Follow me.
5. Oh, I see.

1. May I ask for some help?
2. What's the problem?
3. Are you sure?
4. Oh really?

1. Oh, dear!
2. I can't find my bag anywhere!
3. That's my bag!

Role playing

You came home from a business trip in Germany. Upon arriving and you noticed a bag that is isn't yours. What will you do?



***Thank you for
today!***

***I'm looking forward to
seeing you again!***