

Course: Intermediate

Level 2

Day №6

What is a table reservation?



1/2 Table reservation

Restaurant : Bellavista

1. Select Date :

< Oct - 2011 >

Mon	Tue	Wed	Thu	Fri	Sat	Sun
				1	2	
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

2. Select Time :

Brunch

10:00 10:30 11:00 11:30

Lunch

12:00 12:30 13:00 13:30 14:00 14:30

15:00

Have you tried making a table reservation before?

Day 06: Booking a Restaurant

Dialogue 1: When seats are available

Dialogue 2: When the restaurant is fully reserved

Dialogue 3: When the restaurant doesn't take reservations

Dialogue 4: When a large room is not available

Dialogue 1: When seats are available

A: LA Steak House. How may I help you?

B: Hi, I'd like to make a reservation.

A: Your name, sir?

B: Charles Lee. That's L-E-E.

A: Alright. For when would you like to make the reservation?

B: Tomorrow at six in the evening.

A: Tomorrow at six. For how many, sir?

B: Seven, including myself.

A: OK, sir. We'll be expecting you then.
Have a nice day.



Notes:

Dialogue 2: When the restaurant is fully reserved

A: Jay's Diner. How can I help you?

B: Hi! My name is Paul Smith. Can I make a reservation for Wednesday afternoon?

A: Let me check. I'm afraid we're full on Wednesday.

B: What about Thursday?

A: Please wait a moment. Thursday seems to be full, also.

B: Are you sure?

A: Yes. I'm very sorry. This has never happened before. We're normally available.

B: Oh, all right then. I guess I'll try someplace else. Thanks for your help.



Notes:

Dialogue 3: When the restaurant doesn't take reservation

A: Kim's Sushi Bar. How may I help you?

B: Hi! I'm Paul Smith. I'd like to make a reservation.

A: I'm sorry, we don't take reservations.

B: Really? I thought you did.

A: You must've confused us with another restaurant.

B: Oh! Can't you make an exception for a party of 20 people?

A: No, I'm afraid not. We only take customers at the door.



Notes:

Dialogue 4: When a large room is not available

A: Old Country Buffet. How can I help you?

B: Do you have room for 12 people on Friday at seven?

A: Seven in the evening? Yes, but you'll have to split into two groups of six.

B: There's no table big enough for twelve people?

A: There is. But it has already been reserved. It's free on Saturday, though. Would you like to move your reservation?

B: Yes, I would. I'll take the big table for Saturday.

A: OK. Under what name, sir?

B: Paul Smith.

A: All done, sir. Thank you very much.



Notes:

Define and use these words in good sentences.

reservation

fully served

available

reserved

Questions:

How to make table reservations?

What are the things you need to consider when making table reservations?

***Thank you for
today!***

***I'm looking forward to
seeing you again!***