

Course: Intermediate

Level 2

Day №8

What do you think are these pictures about?



BRITISH AIRWAYS

Flight details	
Flight:	BA0207 Non smoking
Operated by:	British Airways
Departing from:	Heathrow (London) Terminal 5 Fri 7 October 2011, 11:05
Arriving at:	Miami Fri 7 October 2011, 15:15
Number of stops:	0
Flying duration:	9hrs 10mins
Aircraft type:	Boeing 747 jet
Selling class:	Y



Day 08: Booking a flight

Dialogue 1: When there are seats available

Dialogue 2: When there are no tickets left

*Dialogue 3: Asking for specific information
about the journey*

*Dialogue 4: Making a reservation for a round
trip flight*

Dialogue 1: When there are seats available

A: American Air. How may I help you?

B: Hi! I'd like to make a reservation for a flight on January 13th, at noon.

A: Your destination?

B: Los Angeles, California.

A: How many seats? And for what class?

B: Two seats and economy class, please.

A: That'll be 300 dollars. Your name, sir?

B: Terry Jones.

Notes:

Dialogue 2: When there are no tickets left

A: Southwest Airlines.

B: I'd like to book a flight for the 12th of March.

A: Your origin and destination please?

B: Leaving Incheon. Going to Manila, the Philippines.

A: I'm sorry, I'm afraid there are no more tickets left for that day.

B: Oh! What about the next day?

A: Yes, there are seats left for March 13th.

B: I'll take those, then.

Notes:

Dialogue 3: Asking for specific information about the journey

A: Asiana Air. How can I help you?

B: My name is Paul Smith. And I'd like to reserve a flight for March 1st taking off at 11 A.M.

A: Your destination, sir?

B: Honolulu, Hawaii.

A: What kind of seats would you like?

B: Business class. This flight doesn't make stops, does it?

A: No it doesn't. It goes directly to Hawaii, with a flight duration of 7 hours.

B: What movie will be playing on the flight?

A: 'Shanghai Noon' and 'Men in Black'.

Notes:

Dialogue 4: Making a reservation for a round trip flight

A: Trinity Airways.

B: Hi, I'd like to make a reservation.

A: Your origin and destination?

B: From Pittsburgh to San Francisco.

A: When will the date and time of your departure be?

B: June 28th Friday, 7 P.M.

A: Will this be a one way flight, sir?

B: No. I'd like a round trip ticket.

A: Your name, please?

B: Dennis Brooks.

Notes:

Define and use these words in good sentences.

destination

business class

round trip

departure

Please teach me how to book a flight.



AirAsia.com

Payment	
Flight	
4 Guest	80.00 MYR
Airport Tax	72.00 MYR
Sub Total	152.00 MYR
Services & Fees	
4 x Convenience Fee	40.00 MYR
2 x Regular - up to 15kg	50.00 MYR
Sub Total	90.00 MYR
Total Amount	242.00 MYR
Total Paid	242.00 MYR
Balance	0.00 MYR



***Thank you for
today!***

***I'm looking forward to
seeing you again!***